**Customer Account**

1. Signup Mail:

**Dear Customer Name!  
  
Welcome to Fooddp! Thanks so much for joining with us. Enjoy your favorite food and drinks ordered in and avail these awesome offers from top restaurants. Don’t miss out, order now!**

**Cheers,**

**Team Fooddp**

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2. Contact us:

**Hi Customer Name!  
  
Thank you for contacting fooddp customer support. Your request number is (xxxx). We will get back to you ASAP.**

**If you have any urgent issues or modifications in your order please contact us directly on our live chat and we will be happy to assist you!**

**Best Regards,**

**Fooddp Support Team**

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3. Forget Password:

**Dear Customer Name!  
  
We received your request to reset your fooddp password**

**Click the link below to reset your password. For account security, the password reset link is valid for only 24 hrs**

**Link:**

**This will reset your password. You can then login and change it to something you'll remember.**

**Best Regards,**

**Team Fooddp**

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4. Order Placed:

**Dear Customer Name!  
  
Thanks for ordering with fooddp. Please allow us a few minutes while (Restaurant Name) process your order.**

**You will receive an Email and SMS with the exact (delivery or Pickup time) once your order is confirmed**

**Here are the order details:**

**Order id**

**Restaurant Name**

**Order date & Time**

**Delivery or pickup address**

**Menu details**

**Amount**

**Best Regards,**

**Team Fooddp**

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5. Order Confirmed(Delivery):

**Dear Customer Name!  
  
 Order Confirmed**

**Thanks for ordering with fooddp. Restaurant Name! is preparing your order now.**

**Estimated Delivery Time: 15 mins**

**Here are the order details:**

**Order id**

**Restaurant Name**

**Order date & Time**

**Delivery or pickup address**

**Menu details**

**Amount**

**Best Regards,**

**Team Fooddp**

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5. Order Confirmed (Pickup):

**Dear Customer Name!  
  
 Order Confirmed**

**Thanks for ordering with fooddp. Restaurant Name! is preparing your order now.**

**Order will be available for pickup within : 15 mins**

**Here are the order details:**

**Order id**

**Restaurant Name**

**Order date & Time**

**Delivery or pickup address**

**Menu details**

**Amount**

**Best Regards,**

**Team Fooddp**

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5. Order Cancelled:

**Dear Customer Name!  
  
 Order Cancelled**

**We are sorry your order with fooddp. Restaurant Name! is cancelled.**

**Reason for cancellation: (xxxxxx) We are sorry for this, You have to place a new order and will process a refund for this order ASAP. (only for online payment add this line)**

**Here are the order details:**

**Order id**

**Restaurant Name**

**Order date & Time**

**Delivery or pickup address**

**Menu details**

**Amount**

**Best Regards,**

**Team Fooddp**

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